



DEPARTMENT OF VETERANS AFFAIRS  
NEBRASKA-WESTERN IOWA HEALTH CARE SYSTEM

Omaha  
4101 Woolworth Avenue  
Omaha NE 68105-1873

Lincoln  
800 S 70<sup>th</sup> Street  
Lincoln NE 68510-2493

Grand Island  
2201 N Broadwell Avenue  
Grand Island NE 68803-2196

In Reply Refer To: 636A4

March 25, 2009

Jerry Eisenhower  
Norfolk State Veterans Home  
600 East Benjamin Avenue  
Norfolk, NE 68702

Dear Mr. Eisenhower:

The Grand Island VAMC State Veterans Home Survey Team completed a three day survey of your facility on March 9 – 11, 2009. Overall, the team was very satisfied with the delivery of care, but did find some deficiencies in need of correction.

Consequently, I am rating your facility as Provisionally Certified until such time that these deficiencies are corrected. Please submit a written plan of corrective action within 10 working days of receipt of this letter. If you have questions, please contact Kay Stofer, our survey team coordinator at (308) 382-3660 ext. 92340.

Al Washko  
Director  
NWIHCS

Peter P. Henry, RHE  
Director VISN 23  
Extended Care & Rehab Service Line

Enclosures